



MindPulse Test Setup Guide PRACTITIONERS FILE

Before installation, please ensure that your patient has :

- A **connected 64 bit computer** (windows : Start menu> Settings> System> System settings)
- A good quality **mouse with a cord** (no cordless mice)
- A **second phone / computer other than that used during the on line consultation**, which you will have tested with your patient beforehand
- A **suitable room** (isolated, no noise, no distractions)

INSTALLATION OF MINDPULSE TEST ON THE PATIENT'S COMPUTER

We recommend that you have the test installed **BEFOREHAND** to check whether it works or not.

1

Here is the MindPulse **download link** to give to your patient :
<https://itsbrain.mindpulse.net/en/telechargement-patients/>
Your patient will find the installation guides on this page.

2

Once installed on your patient's computer, a shortcut icon for launch named «**MindPulse**» will appear on his screen.

3

To start, ask patient to open the MindPulse by double clicking on it.

This message appears: «*To activate your MindPulse test, you must double-click on the activation file named « activation.mindpulse_config » sent by your practitioner as an attachment.*». Patient's reception of this message shows that MindPulse is correctly installed on the computer. At the start of the consultation, you will send the activation file by email to the patient.



Alert and safety messages

Warning messages by your antivirus are simply related to the originality of MindPulse. It is not yet recognized by all operating systems or antivirus programs. As well, your computer may trigger a security alert : **We guarantee that our download platform www.mindpulse.net/ is completely secure.**

On Windows

The simplest case is the appearance of a window stating « *Windows has protected your computer* ». You must click on the link in this window stating « **Further information** », then on « **Run anyway** ».

On Macintosh

Often you will get the message «*Unable to open 'Mindpulse' because this application is from an unidentified developer.*»

Click on «**OK**», then go to the system preferences («cogs» icon),

Open **Security and privacy** (house and wheel icon),

Open the pane «**general**» (Tab).

At the bottom of the window you see «*The opening of 'Mindpulse' is blocked because the application comes from an unidentified developer*», click on the «**Open anyway**» button.

It asks you again, «*Mindpulse is not from an identified developer. Are you sure you want to open it?*» : Click on the «**Open**» button.

For Windows or MAC, you will find on our site <https://itsbrain.mindpulse.net/en/mindpulse-download/> an installation guide which contains description details of different situations depending on the main antivirus.

Please note, we recommend that you test the software installation with your patient BEFOREHAND, to verify that the installation will be possible.

Also remember check whether the patient has a suitable room for the procedure.



DAY OF THE TEST

The online consultation takes place under the same responsibility as an in-clinic consultation.

1

Once you are online, evaluate possible disturbances :

- Ask patient to put his phone on airplane mode
- Keep patient away from any distractions (animals, noise)
- Ask patient to close door, verify the patient is alone
- ...

2

To start MindPulse test, send the patient an email with the «activation.mindpulse» file (mindpulse file) which will allow it to start its test session.

- Your patient will only have to double-click on the file, directly in the email, which should launch their MindPulse.
- If this did not open the test, offer to save the file on the computer's desktop, before double-clicking on it.

3

At the end of the test :

- Help patient evaluate the quality of the test.
- If the result can be retained, tell patient to click on "Save results", then "Send results". If the data is unusable tell patient not to save it, or not to send if you want to keep results on file.